

# ENA TANAKA

## Technical Product Owner

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📍 Charlotte, NC

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## WORK EXPERIENCE

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### Technical Product Owner

#### Vanguard

📅 January 2019 - current

📍 Charlotte, NC

- Led technical product management activities for 20+ specialized products
- Participated in 36 new design campaigns
- Collaborated daily with cross-functional teams and management to create best practices, leading to significant change for 100,000+ clients
- Coached 5+ highly-skilled technical product teams in best practices and applications
- Spearheaded process improvements for delivery of messaging, communication, and customer outreach for 1,000+ clients
- Implemented quantitative analysis techniques to improve the user experience for 100,000+ clients, contributing to a 50% rise in customer satisfaction
- Spearheaded continuous improvement of technical solutions, resulting in a measured 25% increase in yearly employee output

### Intern (Tech Product Owner)

#### Centene Corporation

📅 Jun 2017 - September 2018

📍 Charlotte, NC

- Learned 12+ job functions within the managed care industry, increasing personal productivity by 25%
- Analyzed academic knowledge and built new skills by contributing to 30+ projects
- Communicated 5 days per week with upper management and staff, providing project status updates and results
- Attended 8 training and development presentations to enhance professional competencies
- Conducted research in 30+ legal, regulatory topics within functional areas and industry
- Attended and collaborated in Agile sprint planning sessions with team, resulting in a 7% decrease in company sick leave requests

## CAREER OBJECTIVE

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Highly motivated and proven technical product owner. With 3+ years of experience in technical product ownership, I am eager to learn under senior leadership and use my guidance skills at Carevive Systems to support a new team over a wide range of product development efforts.

## EDUCATION

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B.S.

Computer Science

**University of North Carolina**

📅 September 2014 - June 2018

📍 Chapel Hill, NC

## SKILLS

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Judgement

Management

Self-motivated

Detail-oriented

Responsible

Documentation creation

Analysis