

Bryan Glover

Bank Teller

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Pittsburgh, PA 

[LinkedIn](#) 

Experienced Bank Teller with superior attention to detail and considerable knowledge of teller desk management, bringing five years of exceptional customer service and well-versed in industry regulations and asset protection to a prestigious banking institution.

Work Experience

TD Bank - Bank Teller

2018 - current

Pittsburgh, PA

- Accurately handle basic transactions including deposits and loan payments, verifying cash, cashing checks within limits and obtaining authorization; issue cashier's checks, money orders, and redeem savings bonds.
- Perform complex transactions including coupon collection, large commercial deposits, issue official checks and cash advances, and term deposits.
- Provide customer service excellence through product knowledge, resolving customer issues, and cross-selling all services including money market accounts, loans, and credit cards.

Wells Fargo - Bank Teller

2016 - 2018

Pittsburgh, PA

- Balance cash drawer and ATMs, handling \$130K+ per day alongside daily closeout processes to balance receipts.
- Provided outstanding client service in receiving and paying out money and maintaining accurate records of all personal and commercial transactions. Followed customer service standards and complying with established banking policies to ensure customer satisfaction of 98% at the branch.
- Tactfully recommended bank products that met the customers' precise needs to exceed sales targets by 23% year over year

Marriott - Front Desk Associate

2014 - 2016

Pittsburgh, PA

- Greeted all guests in a friendly manner; provided guests check-in and check-out support including payment method verification, ID checks, and accurate data entry.
- Accurate cash and credit handling including daily deposits and reconciliation.
- Developed and maintained front desk forms and procedures; assisted with administrative tasks for an organized front desk.
- Assisted with training of 18 new team members on all front desk responsibilities.

Education

Upper Saint Clair High School - High school diploma

2010 - 2014

Pittsburgh, PA

Skills

Cash Handling; Friendly; Customer Service; Detail Oriented; Communication; Thorough