# GERALD IMMANUEL

Senior Administrative Assistant

- g.immanuel@email.com
- **1** (123) 456-7890
- Philadelphia, PA
- LinkedIn

### **EDUCATION**

Bachelor of Arts Marketing

## **Drexel University**

- **# 2008 2012**
- Philadelphia, PA

### WORK EXPERIENCE

# Senior Administrative Assistant

# Mitsubishi

- 🛗 August 2015 current 💮 Philadelphia, PA
  - Organized expense reports for the executive team of 12 and reconciled statements while ensuring on-time payment
  - Coordinated the preparation and creation of PowerPoint presentations for customers, *representing over \$5M in annual revenue*
  - Initiated 27 recommendations for process improvements related to administrative activities
  - Attended 6 weekly meetings between executives and CEO and followed up on action items
  - Systematized 10+ calendars of the executive team by scheduling meetings, follow-ups, and coordinating with required participants

## Administrative Assistant

## The Fricks Company

- iii June 2012 July 2015 Philadelphia, PA
  - Developed 100+ corporate documents for owners, superintendents, and industry partners
  - Organized 12+ weekly meetings and 50+ appointments
  - *Collaborated in 23 company initiatives* and goals by offering support to owners and co-workers
  - Systematized and overhauled 4 filing systems of paper and electronic documents

# Administrative Assistant Intern

#### **EducationWorks**

- 🛗 February 2012 June 2012 🕟 Philadelphia, PA
  - Managed and coordinated schedules, emails, and voicemails for 6 executives
  - Answered inquiries, provided direction, and *screened 50+ daily* callers to ensure timely response and resolution
  - Greeted and directed 40+ daily visitors to their appropriate location

#### **SKILLS**

- Microsoft Office
- Microsoft Excel
- Microsoft PowerPoint
- Microsoft Word
- QuickBooks
- Scheduling
- Process improvement
- Attention to detail
- Communication