# **Laura Anderson**

## Sales Consultant

#### **WORK EXPERIENCE**

### Sales Consultant

HubSpot

Cambridge, MA | 2018 - current

- Built case studies using Qwilr to showcase the success of optimized sales processing with tangible examples and results, driving a 37% increase in consultancy engagements.
- Developed customized sales dashboards in Microsoft Dynamics 365 for real-time insights into sales metrics, facilitating data-driven decision-making and improving sales forecast accuracy by 21%.
- Segmented and administered lead lists through Marketo, tailoring outreach strategies and achieving a 26% uplift in lead-to-customer conversion.
- Deployed geo-specific content libraries in Showpad for global campaigns, resulting in a 49% increase in local market penetration and a 38% boost in regional sales.

## Sales Executive

Wayfair

Boston, MA | 2015 - 2018

- Managed a portfolio of 74+ clients using PandaDoc to maintain and update contracts, cutting down administrative time by 48%.
- Carried out thorough market research with Google Analytics to analyze online behavior trends to discover possible sales opportunities which increased the lead pool by 36%.
- Prepared comprehensive reports by compiling and analyzing monthly sales data, improving sales efficiency by 16%.
- Leveraged Clearbit's data enrichment to initiate 113+ cold calls every week, securing 19+ new client meetings and expanding the client base by 12%.

## Sales Associate

Macy's

Boston, MA | 2012 - 2015

- Enhanced the in-store experience for distant customers by setting up a virtual help desk on Webex, increasing online-to-offline conversions by 23%
- Collaborated with the inventory team using Asana, keeping track of stock levels to ensure timely restocks, leading to an 18% decrease in out-ofstock complaints.
- Completed regular training sessions on Allego, building product knowledge and communication skills, which translated to a 14% increase in upselling success rates.
- Handled POS transactions during high-traffic retail hours, ensuring a seamless checkout experience for customers and reducing waiting time by 33%.

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#### **SKILLS**

- Microsoft Dynamics 365
- Showpad
- Marketo
- Webex
- Google Analytics
- Owilr
- PandaDoc
- Asana
- Clearbit
- Allego

#### **EDUCATION**

Bachelor of Science Business Administration Babson College 2008 - 2012 Wellesley, MA