

Ashley Doyle

Retail Cashier

ashley.doyle6@yahoo.com

(123) 456-7890

Austin, TX

 [LinkedIn](#)

Work Experience

Sports Authority - Retail Cashier

2017 - current

Austin, TX

- Maintained a robust and thorough knowledge of product inventory to properly assist and direct customers to the appropriate part of the store based on their needs
- Exceeded sales targets by 4% by quickly establishing trust with customers and up-selling appropriate products based on customer interests
- Regularly touted the benefits of the Sports Authority loyalty program and exceeded sign up goals for this program by 15%
- Recognized as employee of the year in 2018 for demonstrating a positive, customer focused attitude

Pro Event Entertainment - Brand Ambassador

2015 - 2017

San Francisco, CA

- Helped to organize local community events for to increase brand awareness and drive 15% more business
- Acted as the main point of contact for all guests and regularly managed over 30 concurrent guests
- Awarded the top brand ambassador recognition for attention to detail and the ability to go above and beyond to satisfy guests
- Provided recommendations to guests from activities to food and beverage options by understanding their needs and asking the right questions
- Managed the guest experience from end-to-end to ensure customer satisfaction through charismatic and friendly communication

Excel Summer Camp - Camp Counselor

2014 - 2015

Washington, DC

- Planned engaging and challenging activities for summer camp attendees ranging in age from 6-12
- Worked with other counselors and directors to foster a safe, welcoming environment for all campers
- Regularly coordinated with parents to answer questions and ensure all allergies and dietary restrictions were adhered to

Education

Lincoln High School - Diploma

2010 - 2014

Austin, TX

Skills

Problem Solving, Customer Service, Accountable, Adaptable, Detail Oriented, Compassionate, Critical Thinking, Interpersonal Skills, Sales