JERRY DUNAWAY

PRODUCT OWNER

CONTACT

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- (123) 456-7890 🤳
 - Brooklyn, NY ♀
 - LinkedIn in

EDUCATION

B.S.

Computer Science University of Pittsburgh September 2010 - April 2014 Pittsburgh, PA

SKILLS

Agile development Scrum project management Excel/Google Sheets Powerpoint User stories, product roadmap JIRA

CERTIFICATIONS

PMP

Professional Scrum Product Owner II Certification

WORK EXPERIENCE

Agile Product Owner

Apple

May 2018 - current / New York NY

- Acted as the liaison between product, IT, and sales teams to understand customer demand for new features and prioritize the product roadmap
- Owned the product roadmap and met 96% of all feature deadlines by identifying and mitigating any engineering roadblocks
- Developed 6 different user stories for a new subscription product, leading to focused marketing copy and an ROI increase of 16%
- Fostered open communication between executive stakeholders, engineering, and marketing, resulting in a speed improvement of the feature development life-cycle by 22% year over year
- Led a team of 1 full-time employee and 3 contractors

Product Owner

Bloomberg

August 2016 - May 2018 / New York NY

- Created user story acceptance criteria to get buy-in from stakeholders and refined those stories with Scrum teams
- Owned the planning and scheduling of two-week sprints and articulated the product vision to engineering, resulting in hitting 98% of the product goals defined at the beginning of the year in 2017
- Managed and re-prioritized the product backlog, resulting in coming under budget by an average of \$45,000 on projects
- Directed vendor relationship and 30% of contracts, including execution and financial payments

Scrum Product Owner Intern

Bigbear.ai

August 2014 - August 2016 / Washington DC

- Developed a data-driven project management culture by building KPI dashboards for executives around feature development and product life-cycles
- Worked cross-functionally with executive leadership and marketing teams to understand customer pain-points and translate them into actionable user stories
- Created and improved 33% of systems and protocols to share work and information related to metrics measurement, business operations, and operations management