

SAMANTHA DAVIS

Pharmacy Technician

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📍 Sacramento, CA

in [LinkedIn](#)

WORK EXPERIENCE

Pharmacy Assistant

Kaiser Permanente

📅 2018 - 2020

📍 San Jose, CA

- Automated inventory management through Cubex machines to fulfill 99% of medication orders
- Saved 13 weekly hours through processing 701 bills on MedBill
- Streamlined patient data on Informatica, **driving down administrative work by 39%**
- Augmented internal quality control checks that improved customer safety by 98%

Pharmacy Clerk

Safeway Pharmacy

📅 2016 - 2018

📍 San Francisco, CA

- **Reduced customer complaints to 7%** through improved drug dispensation on ADM
- Proposed a new workflow that reduced customer wait time by 33%
- Decreased drug labels cost by 77% through designing and printing in-house labels using ZebraDesigner
- Enhanced customer satisfaction rate to 97% by using best customer service practices

Projects

Innovator

📅 June 2015 - September 2015

📍 San Francisco, CA

- Designed a display that improved medication vial tagging by 78%
- Completed a mock records system that could double patient data processing speed
- **Increased ease to spot drugs by attendants to 98%**, using Open Canva to design labels
- Created a written method to explain prescriptions in normal language to help more than 88% patients understand

CAREER OBJECTIVE

Self-motivated entry-level pharmacy technician with a rich experience in medication handling, stock management, and interpersonal skills to deliver first-class services to HCA Healthcare customers. Detailed-oriented and innovative problem solver eager to improve healthcare access for all.

EDUCATION

Associate of Science

Pharmacy Technology

University of California, San Francisco

📅 2012 - 2016

📍 San Francisco, CA

SKILLS

- Informatica
- Automated medication Dispensation machine (ADM)
- MedBill
- ZebraDesigner
- Cubex
- Open Canva

CERTIFICATIONS

- Certified Pharmacy Technician (CPhT)