

LIAM MATTHEWS

Operations Consultant

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☎ (123) 456-7890

📍 Lincoln, NE

🌐 [LinkedIn](#)

EDUCATION

Bachelor of Science

Information Technology

**University of Nebraska-
Kearney**

📅 2007 - 2011

📍 Kearney, NE

SKILLS

- Problem-solving
- Financial Management
- Programming
- Programming Languages (HTML, SQL, Python)
- Supply Chain Management
- Enterprise Resource Planning
- Collaboration
- Java Framework (Javascript, Spring, J2EE, JCS, Servlet)

WORK EXPERIENCE

Operations Leader

Sephora

📅 2018 - current 📍 Lincoln, NE

- Trained and managed 7 district managers and 35 team members
- Incorporated automated inventory lists to streamline operational processes, increasing efficiency by 11%
- ***Saved company \$3.4K in lost weekly sales per location*** by implementing seasonal displays based on high-margin items
- Collaborated with advertising consulting agency to improve social media campaigns, increasing conversions by 31%

Retail Operations Manager

ULTA Beauty, Inc.

📅 2015 - 2018 📍 Lincoln, NE

- Oversaw team of 47 store managers across 22 retail stores with a combined total of \$70.2M in annual sales
- Established discounts for regular customers, ***increasing customer satisfaction by 12%***
- Monitored inventory for discrepancies and extraneous costs, reducing operation costs by 8% in 2017
- Scheduled, trained, and mentored 38 staff members

Data Operations Analyst

Pearson

📅 2013 - 2015 📍 Lincoln, NE

- Completed business process benchmarking project, identifying potential for \$230K of savings annually
- Led major data gathering project, resulting in a company promotional campaign that delivered \$1.3M in new business
- Reduced store's shrink by 15% by reducing extraneous costs

Software Engineer

Revature, LLC

📅 2011 - 2013 📍 Lincoln, NE

- Designed and developed 127 programs for back-end functionality in Java and J2EE with MySQL databases
- Developed & modified front end of 45 web applications