LUNA BEKSA

Online Business Owner

- luna.beksa@email.com
- **1** (123) 456-7890
- O Denver, CO

EDUCATION

Bachelor of Science Computer Science University of Colorado, Boulder

- **==** 2006 2010
- Boulder, CO

WORK EXPERIENCE

Online Business Owner Sew-phisticated Historical Fashions

- ## 2019 current
- Denver, CO
- Founded business based around historical clothing, sewing patterns, and 6-week online historical sewing courses
- Grossed an average of \$320K per year since opening
- Designed WordPress website to sell products, post blog entries, and answer historical fashion questions, <u>increasing reach by</u> 309%
- Grew a loyal client base of 360+ members through community outreach, networking on history sites, and an active online presence
- Crafted monthly email newsletter and Facebook marketing campaigns that generated 410+ leads per month
- Hired 3 employees to handle website analytics, accounting, and basic sewing tasks, increasing efficiency by 84%

Data Analyst

Western Governors University

- **== 2014 2019**
- Denver, CO
- Drafted cohort analysis project, identifying a 28% price reduction capacity for certain users, **boosting yearly revenue by \$560K**
- Implemented data reporting system on product prices and suggested changes, increasing CLV by \$439 per customer
- Created A/B experiment to test new blog pages, increasing conversion rate by 400 basis points
- Established customer survey system and documented data into reports to distribute into marketing funnels and update KPIs
- Conducted predictive analysis to forecast product trends

Marketing Data Analyst Frontier Airlines

- **== 2010 2014**
- Denver, CO
- Monitored budget data versus the number of met marketing/sales KPIs to reduce spending, saving company \$34K
- Presented findings and marketing strategy recommendations
- Collaborated with 3 departments to identify and remedy areas for SEO improvement, boosting site visitation by 77%
- Implemented automated data cleaning software, increasing efficiency by 29% and decreasing errors by 89%

SKILLS

Microsoft Office; Written Communication; Data Analysis; SQL; SEO; Google Analytics/AdWords; Project Management; Python