





Ashley Doyle

Nursing Home Housekeeper

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Work Experience

Seagate Nursing Center - Nursing Home Housekeeper

2015 - current

Seattle, WA

- Performed multiple housekeeping duties throughout the day, including cleaning 4 common spaces, 20 resident apartments, and assisting in meal preparation.
- Crafted organizational tool to schedule quarterly and monthly cleaning jobs with 12 staff members, including carpet and upholstery steaming.
- Created system for staff to log sanitation of high-touch surfaces to reduce the risk of the facility spreading Covid-19, resulting in 0 instances of resident illness.
- Went above and beyond normal job tasks to complete extra chores, including organizing the senior library and buffing the floors, reducing 90% of downtime.
- Exemplified a positive and upbeat attitude, and 10 residents mentioned that it improved their quality of life.

Amsterdam Nursing Home - Nursing Home Housekeeper

2012 - 2015

Seattle, WA

- Reduced the risk of infectious disease spread during cold and flu season by 90% through the use of CDC sanitation standards.
- Maintained an organized cleaning cart by keeping soiled and cleaned items separate, and labeling drawers appropriately, increasing efficiency by 30%.
- Kept a clipboard handy to note resupply needs and items in need of repair to on-site supervisor promptly, reducing the need to wait on supplies by 85%.
- Initiated the placement of 8 sanitizer stands at the entrance to the dining room, by the elevators, and at every floor, to encourage staff and resident hygiene.
- Cleaned at a rate of 2 apartments per hour, surpassing expectations while not sacrificing on attention to detail.

Tolli's Restaurant - Waitress

2010 - 2012

Seattle, WA

- Provided exceptional customer service while also working promptly to ensure 0 guest reservations were delayed.
- Awarded employee of the year award for 2011 by promoting a friendly, familiar attitude to make guests feel at home.
- Limited 100+ instances of co-worker stress by offering help to bar and runner staff members when wait staff duties were low.
- Distributed tips and oversaw opening and close-out processes, reducing 25% of inefficiencies and overtime pay for after-hours staff duties.
- Increased margins by 15% while improving customer experiences by recommending high profit margin items like, cocktails, appetizers and add-ons.

Education

Roosevelt High School - High school diploma

2006 - 2010

Seattle, WA

Skills

People Oriented; Disinfecting; Organized; Autonomous; Dependable