

Sierra Navarro

Licensed Nail Technician

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WORK EXPERIENCE

Houstonian Trellis Spa

Nail Technician

Houston, TX | 2018 - current

- Provided professional nail, hand, and foot treatments 6 days per week following spa protocols and accepted certification practices
- Provided high-quality manicures and pedicures, including polish, cuticle, and nail shaping to 18+ daily clients
- Promoted home care programs, exceeding retail sales goals, and becoming the top seller for 2019 and 2020
- Demonstrated comprehensive knowledge and understanding of all services and products while educating and training 100+ weekly guests in these areas
- Monitored equipment care and used proper amounts of product, reducing product waste by 6% in 2019
- Provided accurate, appropriate and immediate responses to all requests by guests, ensuring complete guest satisfaction
- Led the onboarding and training for 3 new spa employees

Sanctuary Spa

Nail Technician

Houston, TX | 2016 - 2018

- Provided custom nail services and treatments to 85+ weekly guests, including manicures, pedicures, polish removal, cleaning, and shaping of nails per client preference
- Promoted and sold spa/salon services, resulting in a net 14% increase in sales in the nail department
- Escorted guests to and from treatment areas, attending to any immediate needs throughout the visit
- Set up and organized 6 workstations with designated supplies and resource materials
- Upheld the standards of sanitation and sterilization as directed by state law and spa policies/ procedures

PROJECTS

Nail Boutique

Developer

May 2015 - current

- Designed and patented specialized DIY nail art to complement professional techniques and boost sales within individual hair and nail salons

SKILLS

- Manicure/ Pedicure
- Nail Sculpting
- Skin Care
- Makeup Techniques
- Hand and Arm Massage

EDUCATION

Certificate of Completion

Manicure/ Nail Technician Program

Houston Training Schools

2015 - 2016

Houston, TX

High School Diploma

Carnegie Vanguard High School

2010 - 2014

Houston, TX

CERTIFICATIONS

- Nail Technician License, TX (2016)