

# AURORA BARLOWE

## Medical Social Worker II

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📍 Alameda, CA

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## WORK EXPERIENCE

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### Medical Social Worker II

#### Sutter Health

📅 2017 - current 📍 San Francisco, CA

- **Provided psychosocial counseling to 175+ patients and families** experiencing social and emotional conflict
- Facilitated weekly interdisciplinary team meetings to establish, review and revise each patient's plan of care
- Maintained coordinated patient and family services, ensuring patient's end-of-life goals for over 220 patients
- **Co-managed a caseload of 123 patients** along with 3 case managers, increasing productivity by 38%

### Medical Social Worker II

#### Actalent

📅 2014 - 2017 📍 Burlingame, CA

- Oversaw social work/discharge planning services utilizing best-practice implementation and assessment methodologies
- **Analyzed medical records** on all referred patients for history, level of care, and current needs of 130+ patients
- Consulted with physicians, patients, and family members to determine timely resolutions for problems in over 340+ cases
- **Performed case finding screenings** to accomplish the hospital's goals of high-quality, cost-effective patient care for 263 patients

### Medical Social Worker I

#### UCSF Benioff Children's Hospital

📅 2012 - 2014 📍 Oakland, CA

- Provided medical social work services at a faith-based organization, **employing 225 staff members and 313 volunteers**
- **Completed 237 case assessments and developed 21 multidisciplinary approaches** to assist patients and families
- Supplied education and counseling services in areas of grief and end-of-life issues for over 110 patients, increasing patient satisfaction by 46%

## EDUCATION

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Master's

Social Work

**California State University, San Francisco**

📅 2010 - 2012

📍 San Francisco, CA

Bachelor of Science

Psychology

**California State University, Hayward**

📅 2006 - 2010

📍 Hayward, CA

## SKILLS

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- Medical Knowledge
- Written/Verbal Communication
- NASW Code of Ethics
- Crisis Intervention
- Social Welfare Policy
- Computer Skills

## CERTIFICATIONS

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- Board Certified in Clinical Social Work - American Board of Examiners
- National Certified Addiction Counselor, Level II - NAADAC