

Bryan Glover

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Pittsburgh, PA

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Strong multi-tasker with substantial communication, collaborative, and problem solving skills is looking for a mechanical engineering intern position to support the engineering team. Looking to advance in an effective manner for the greater benefit of the company and its mission.

WORK EXPERIENCE

Universal Orlando - Mechanical Engineering Intern

2009 - current

Pittsburgh, PA

- Executed with team identifying critical function areas and ensuring proper documentation for efficient debugging. Increased efficiency 3%.
- Implemented new review process for inspecting designs for manufacturability including ease of assembly and cosmetic risks. New process adopted by 2 other engineering groups.
- Led coordination between engineering team and manufacturing facility to ensure product readiness for manufacturing. Accelerated readiness time by 7%.

Miller's Ale House - Bartender

2007 - 2009

Pittsburgh, PA

- Led team on opening and closing duties with operational discipline. Closed down bar on time 100% of time.
- Managed bar team in proper bar-top maintenance throughout guests' meals. Maintained sanitation between guests. Won two \$50 awards for cleanest bar two months in a row.
- Implemented new upsell program at bar, a managed bartender competition. Increased bar tickets by 11% from program.
- Developed new drink recipes, promoted and conducted guest sampling evenings. Increased customer visits to establishment by 15%.

Lowe's - Cashier

2005 - 2007

Pittsburgh, PA

- Developed fellow shift cashiers' skills on opening and closing register procedures. Transaction reconciliation of 100%.
- Implemented new plan for upselling Lowe's Gift Card through in-store promotions from greeting to checking out. Increased gift card sales by 12%.
- Managed the help desk, answered phones, satisfied all guest questions and requests two shifts per week. Earned vacation day bonuses for most positive customer feedback - highest results by 12%.
- Led team mates in management program. Selected for program after 6 months on the job with highest review scores.

EDUCATION

Hampton High School - High school diploma

2001 - 2005

Allison Park, PA

SKILLS

Critical thinking; Combined effort; Communicating; Invention; Attentiveness; Teamwork