

# REBECCA KRAFTON

## Senior IT Manager

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## WORK HISTORY

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### Senior IT Manager

#### Straight Arrow Products

📅 January 2016 - current 📍 Pittsburgh, PA

- Oversaw computer systems, hardware, network security, and infrastructure services as the company grew from \$5M to \$25M in annual revenue
- Worked closely with senior management to scope and build new features and applications which enabled 100% year over year revenue growth
- Set up and maintained WMS & Amazon scanners which allowed for 100% data redundancy and no loss of production data
- Working closely with other team leaders led the budgeting process for all IT related projects
- Performed regular maintenance and improvement of network servers to improve application speed by 70% during my tenure

### IT Infrastructure Manager

#### Rimkus

📅 September 2012 - January 2016 📍 Los Angeles, CA

- Led and delivered the infrastructure capability transformation for cloud and internal systems with a focus on user-experience and performance for an application with 2,000,000 concurrent users
- Evaluated and implemented right-fit industry products and technologies and led adoption of those technologies within the company
- Ensured the IT Infrastructure team completed 100% of customer tickets on-time by removing roadblocks and leading prioritization efforts
- Automated repetitive, manual tasks to save the organization over 200 hours of manual effort each month

## SUMMARY

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Senior IT manager with experience leading teams to ship customer-focused features and products that have delivered over \$30M of business value throughout my career. Looking for an opportunity to leverage that skillset to join a growing company at the ground-floor.

## EDUCATION

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Bachelor of Science  
Information Science

#### UCLA

📅 2008 - 2012

📍 Los Angeles, CA

## SKILLS

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SQL

Python

AWS

Network security

Network infrastructure