





Kivon Riley

Local Truck Driver

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San Francisco, CA 
[LinkedIn](#) 

Work Experience

US Foods – Local Truck Driver

2010 - current

San Francisco, CA

- Drove reefer trucks with 20,000 pounds of time-sensitive produce within the state of California.
- Completed 6,000+ trips while accurately reporting mileage and expenses.
- Maintained superior customer service, receiving 150+ positive customer evaluations on surveys.
- Certified in reefer van troubleshooting strategies to reduce time spent on the roadside and boost efficiency by 20%.
- Practiced routine truck and equipment maintenance, ensuring that all equipment was free of excess wear and appropriate for continued use, with 0 incidences of unsafe equipment usage.
- Communicated with producers and buyers to retain 100% satisfaction rate for timely services.
- Remained up-to-date on local laws and policies regarding produce transportation within the state of California, and adhered to all traffic laws, incurring 0 tickets or violations.

L&L Trucking – Local Truck Driver

2008 - 2010

San Francisco, CA

- Built strong connections with customers by communicating patiently, adopting flexible scheduling, and maintaining 95% timely delivery rates.
- Initiated system for completed reports on mileage, repairs, routine maintenance, and expenses to improve accuracy by 10%.
- Helped route manager create more direct routes across Central California, saving 30 miles per truck per trip and \$500 per month.
- Handled customer payments and receipts, integrating the use of virtual transactions to reduce 80% of inefficient communication.

Linnie's Bar & Grill – Bartender

2006 - 2008

San Francisco, CA

- Trained 6+ other staff members to ensure customers had superior dining and drinking experiences.
- Learned drink menu and off-menu classics in 2 days, guiding customers towards high margin drinks and appetizers.
- Helped organize community events and fundraisers with local distilleries to increase brand awareness, resulting in a 10% increase in regular customers.
- Enthusiastically greeted customers entering the restaurant, and suggested bar-seating while waiting for a table, increasing the likelihood of drink purchases by 40%.
- Properly completed customer transactions, and checked all transaction vs receipt totals, avoiding 5+ inaccurate charges and potential poor reviews.

Licenses

- Class A CDL

Education

Gateway High School – High school diploma

2002 - 2006

San Francisco, CA

Skills

Attentive; Time Management; Safety; Dependable; Verbal Communication