

DYONTE BLAKE

Lead Flight Attendant

CONTACT

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Seattle, WA 
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CAREER OBJECTIVE

Experienced and vigilant flight team leader, bringing more than 13 years of experience to the field. Eager to lead a dedicated flight team for Iberia Airlines, easing passengers' discomfort and anxiety by focusing on safety, using my bilingual skills, and providing a personal touch.

EDUCATION

High school diploma
The Center High School
2001 - 2005
Seattle, WA

CERTIFICATION

Certificate of Demonstrated
Proficiency - FAA

SKILLS

Thorough
Conversational Spanish
Written Communication
Collaborative
Personable

WORK EXPERIENCE

Lead Flight Attendant

SkyWest Airlines

2015 - current / Seattle, WA

- Verified boarding passes, and assisted passengers in locating seats and stowing carry-ons weighing up to 40 pounds
- Monitored cabin for hazards throughout flight, resolved safety noncompliance issues, and deescalated 100% of passenger conflicts brought to attention by flight attendant team
- Confirmed catering, served meals, snacks, and beverages, and collected trash
- Led safety briefings and communicated flight details and announcements over the PA
- Provided additional support to unaccompanied minors, the elderly, and the handicapped, spending 25+ minutes per international flight communicating resources and information

Senior Flight Attendant

Endeavor Air

2011 - 2015 / Seattle, WA

- Traveled, on average, 105 hours per month as senior flight attendant in charge of ensuring compliance with safety and airline policies
- Performed pre-flight safety checks 30 minutes before departure, verified catering and supplies, and communicated duties to flight attendants
- Guided passengers through safety briefs, and confirmed that passengers in exit rows could operate duties in an emergency
- Managed all alcohol orders, and accounted for all transactions with 100% accuracy

Flight Attendant

Delta Airlines

2007 - 2011 / Seattle, WA

- Monitored and maintained cabin safety and travelers' comfort before, during, and after domestic flights
- Checked storage compartments, seatbacks, seatbelts, and trays prior to takeoff and before landing to ensure the safety of 60 to 300 travelers
- Directed and welcomed travelers on board, assisting with seat assignments, luggage, and safety questions
- Served beverages and snacks on all flights longer than 2 hours, and met personal requests as needed