

# Daniel Fusa

## IT Program Manager

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IT junior program manager with 15+ years of experience in IT, and 7+ years of experience in IT management. Seeking an opportunity to continue expanding my management responsibilities as an IT program manager at InStyle, where my skills in budgeting and program management would further develop national brand growth.

✉ d.fusa@email.com

☎ (123) 456-7890

📍 Columbia , SC

🌐 [LinkedIn](#)

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## Work Experience

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### Blain's Farm & Fleet

IT Junior Program Manager

November 2014 - current | Columbia, SC

- Collaborated on managing 20+ engineers, providing direct mentorship to 5 new hires
- Established targets for KPIs, and service level agreements, ensuring a high standard of client satisfaction, resulting in **96% excellent customer feedback**
- Monitored project expenses and ROIs, **intervening in projects nearing de-prioritization to save \$2.5M+**

### Vector Technical

Information Technology Specialist

April 2009 - November 2014 | Columbia, SC

- Monitored systems efficiency, reducing redundant practices that saved clients 2 minutes
- Enhanced security, eliminating 7 potential data breaches
- Collaborated across 3 departments, **providing IT support for 200+ staff members with troubleshooting and security questions**

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## Skills

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SDLC; Negotiation ; Strategy ; Project management ; Budgets

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## Education

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### Bachelor of Science, Computer Science

University of South Carolina

August 2002 - May 2006 | Columbia, SC

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## Certifications

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- Advanced Scrum Master