Stephanie Gregorio

IT Manager

s.gregorio@email.com

(123) 456-7890

Brooklyn, NY

LinkedIn

IT Manager with experience building SaaS applications and leading projects that have a meaningful impact on the company's bottom line. I'm looking for a role with AT&T where I can utilize my ability to communicate effectively with developers and executives alike.

WORK EXPERIENCE

The Dolben Company - IT Manager

June 2018 - current New York, NY

- Directed technical projects in alignment with organizational goals that drove over \$4M in annual revenue
- Led efforts to improve 26 business applications and business technology processes through rigorous data collection and analysis
- Supervised a team of 2 IT analysts and managed relationships with external vendors and advisers
- Fostered a culture of energetic documentation of business applications and APIs
- Analyzed and forecasted financial budgets to ensure 100% of technical projects were delivered ontime and on-budget
- Systematized training materials, reducing company-wide on-boarding time for new tools by 25%

Uline - IT Business Analyst

September 2015 - May 2018

Pittsburgh, PA

- Introduced 3 new major products, which **produced \$3M in annual revenue**
- Documented and analyzed 35+ business processes
- Collaborated with 8 business executives to understand problems and implement solutions to solve those problems
- Developed user stores and led backlog grooming/ refinement solutions
- Designed 24 + weekly product backlogs consisting of epics, features, user stories, and tasks

EDUCATION

University of Pittsburgh - Bachelor of Science, Information Science

April 2011 - September 2015

Pittsburgh, PA

SKILLS

Software Development Life Cycle (SDLC); Agile/Lean methodologies; Jira; APIs, Server, Network Infrastructure; Python; Project Management