

Hal Feeney

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Atlanta, GA

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Flexible and customer-oriented flight attendant seeking to leverage 10 years of global travel prioritizing safety and hospitality. Bringing a can-do attitude concerning time-sensitive situations and a gift for conflict resolution.

WORK EXPERIENCE

American Airlines - International Flight Attendant

2013 - current

Atlanta, GA

- Flew over 120 hours per month internationally, ensuring travelers' safety and providing exceptional care
- Led and demonstrated safety briefings for first-class, and communicated requirements and obtained compliance from passengers sitting in exit rows
- Served up to 20 passengers in first-class, and assisted flight team in business class and economy as needed
- Provided beverages, snacks, meals, and other hospitality measures, such as earbuds, blankets, and toiletries

Southwest Airlines - International Flight Attendant

2011 - 2013

Atlanta, GA

- Prepared cabin for takeoff, attending briefings with crew regarding flight details, checking emergency equipment, and removing any debris missed from cleaning
- Welcomed, on average, 400 travelers on board, communicating seat directions and assisting with carry-ons
- Served beverages, snacks, and meals, and sold an average of 12% more snacks than fellow flight attendants
- Promoted the airline's travel rewards card on flights longer than 6 hours, and answered passengers' questions surrounding application

Alaska Airlines - Flight Attendant

2009 - 2011

Atlanta, GA

- Ensured safety and comfort of passengers, traveling more than 75 hours and completing more than 40 hours of accurate documentation per month
- Explained safety measures to passengers in formal presentations prior to departure and after arrival
- Deescalated 95% of conflicts without involving lead flight attendant regarding safety noncompliance, food and beverage issues, and noise level
- Greeted passengers during boarding, directed them to assigned seats, and stowed luggage up to 35 pounds

EDUCATION

Georgia State University - Bachelor of Arts, Marketing

2004 - 2008

Atlanta, GA

SKILLS

Teamwork; Personable; Verbal Communication; Flight Safety; Empathetic

LICENSE

- FAA Certificate of Demonstrated Proficiency