# HENRY WRIGHT

# Human Resources Administrator

#### CONTACT

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Armonk, NY 💿

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### **EDUCATION**

Bachelor of Business Administration Human Resources Cornell University 2012 - 2016 Ithaca, NY

## **SKILLS**

Workday; Greenhouse; ADP Workforce Now; Halogen; Cornerstone OnDemand; Glint; Kronos Workforce Central; Zenefits

#### **WORK EXPERIENCE**

#### **IBM**

HR Administrator

2021 - current / Armonk, NY

- Utilized Workday for HR data management, resulting in a 12% reduction in data entry errors.
- Launched Greenhouse's applicant tracking system (ATS) to improve the recruitment process, leading to a 24% decrease in time-to-fill vacant positions.
- Managed payroll and benefits administration through ADP Workforce Now, achieving a 17% increase in payroll accuracy.
- Led regular HR audits, ensuring compliance with federal and state regulations, resulting in a 23% reduction in compliance discrepancies.

# Verizon Communications Inc.

HR Representative

2019 - 2021 / New York, NY

- Applied Halogen to design performance management system, leading to a 26% improvement in productivity.
- Collaborated with managers to develop employee development plans, resulting in a 42% increase in promotion rates.
- Supervised regular employee surveys using Glint to recommend improvements, leading to a 13% increase in overall satisfaction.
- Administered Cornerstone OnDemand's learning management system, achieving a 21% reduction in trainingrelated errors.

# The Estée Lauder Companies Inc.

HR Associate

2016 - 2019 / New York, NY

- Employed Kronos Workforce Central to streamline time and attendance tracking, reducing errors by 39%.
- Implemented Zenefits for benefits administration, resulting in a *36-hour reduction in enrollment processing time*.
- Conducted regular audits of employee records, maintaining a data accuracy rate of 99%.
- Assisted in the development of onboarding processes, increasing efficiency by 43%.