

# Ronna Jackson

## Hotel Housekeeper

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### Work Experience

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### Skills

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### Education

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Thorough, detail oriented housekeeper with extensive experience in both private homes and public hospitals. Looking for an opportunity to improve patient outcomes by ensuring industry standard cleaning and disinfectant processes are followed in a hospital setting.

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📍 Denver, CO

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### Trinitos Hospital

#### Hospital Housekeeper

2018 - current | Denver, CO

- Received 97% positive survey scores from patients for attentiveness and thoroughness.
- Regularly interacted with patients in a friendly and courteous manner, boosting the morale of all 50+ patients in the cardiovascular ward per day.
- Reviewed daily objectives with team members every morning, including updates on Covid-19 cleaning protocols.
- Executed proper inspection of all machinery during shifts, reducing downtime by 45%.
- Ensured sanitation of high-touch surfaces 3 times per day, limiting the spread of infectious diseases like MRSA.
- Presented with 2020 Keeper of the House Award for excellent patient satisfaction and safety.

### Private

#### Housekeeper

2015 - 2018 | Denver, CO

- Implemented superior attention to detail skills, impressing homeowners by sanitizing under the fridge, and re-grouting bathroom tiles to eliminate 100% of visible mold growth.
- Maintained professional relationships with plumbers, pest control, electricians, etc. to provide recommendations and discounts for necessary repairs, saving the homeowners \$5,000+ per year.
- Exceeded expectations and efficiency by utilizing cleaning checklists, ensuring all living spaces were dusted, sanitized, and organized, reducing time needed to clean homes by 15%.
- Built strong rapport with homeowners, adapting cleaning regime to their specific needs, and receiving 17 five star reviews.

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- Dusting
  - Detail Oriented
  - Organized
  - Disinfecting
  - Reliable
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### High school diploma

Byers High School

2010 - 2014 | Denver, CO