

RONNA JACKSON

Cashier

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🌐 linkedin.com/in/ronna-jackson

📍 Miami, FL

WORK EXPERIENCE

Homemaker

Self-Employed

📅 2015 - current 📍 Miami, FL

- Managed household budget of 6 individuals, achieving 20% savings in groceries and utility bills.
- Planned meals, determined food portions, estimated food requirements for 2 individuals with special needs.
- Monitored, recorded and reported symptoms of illness in 6 family members, coordinated with doctors and nurses for treatment.

Delivery Driver

Dominos

📅 2009 - 2015 📍 Miami, FL

- Maintained consistency in communication, ensuring timely delivery of 95% of orders.
- Awarded Delivery Driver of the Month 10 times since 2010, and Domino's Miami Employee of the Year in 2012.
- Processed cash and electronic payments for clients, handling over \$1,000 in sales per shift.
- Identified new delivery routes, leading to distribution time reduction of 15%, increasing customer satisfaction by 20% .

Server

Red Lobster

📅 2005 - 2009 📍 Miami, FL

- Prepared restaurant tables with special focus on sanitation and order, increasing customer rating from 4.3 to 4.8 on Yelp within first 6 months of hire.
- Issued bills and accepted payment promptly, reducing waiting times by 20% during peak hours.
- Maintained a 10-table dining area with a 44-guest capacity, turning over about every 1.5 hours.
- Managed POS, entering 150+ orders during busy shifts, maintaining a <1% error rate.

CAREER OBJECTIVE

Enthusiastic individual seeking cashier position in a demanding environment, using mathematics skills and experience, as well as excellent customer service skills to achieve organizational goals.

EDUCATION

High school diploma

Miami Edison High School

📅 2001 - 2005

📍 Miami, FL

SKILLS

Research
Organized
Diligent
Analytical
Verbal Communication

- Memorized and recommended 5+ specials per night to diners.