

ASHLEY DOYLE

Server Bartender

✉ adoyle@email.com

☎ (123) 456-7890

📍 San Francisco, CA

🌐 [LinkedIn](#)

WORK EXPERIENCE

Server Bartender

Steve's Steakhouse

📅 June 2017 - current 📍 Washington, D.C.

- Created a welcoming and positive environment to make diners and guests feel at home, resulting in recognition as the Employee of the Year in 2019
- Maintained a robust knowledge of 150+ food and drink items to proactively up-sell menu items to guests while ensuring customer satisfaction
- Acted as a team player, and helped bar or service staff depending on which side of the house was busiest
- Maintained impeccably clean work stations by demonstrating strong attention to detail and a sense of urgency
- Entered orders into ShopKeep POS for transmittal to kitchen staff, and communicated special instructions to kitchen

Bartender

The Tippler

📅 January 2014 - June 2017 📍 Washington, D.C.

- Ensured that all guests felt welcome, and provided responsive, professional service at all times, leading to an average of 20% in tip earnings
- Expanded knowledge of drink customizations, learning over 50 combinations, based on inventory and customer requests
- Maintained clean and organized work stations that were cohesive with the restaurant's standards
- Re-stocked inventory as needed, and alerted management when inventory of popular drinks were at 10%

Dishwasher

The Capital Grille

📅 November 2012 - December 2013 📍 Washington, D.C.

- Wash, dry, and store utensils, dinnerware, cooking ware, baking ware, and appliance parts
- Adhered to and complied with 100% of food safety standards
- Maintained a clean kitchen with 0 accidents or incidents

CAREER OBJECTIVE

Experienced server bartender with a relentless focus on ensuring customer satisfaction through open communication and prompt, accurate service. Motivated to manage a fast-paced team and serve a vibrant sports crowd at Buffalo Wild Wings.

EDUCATION

Associate of Arts

Liberal Arts

University of Pittsburgh

📅 September 2012 - April 2014

📍 Pittsburgh, PA

SKILLS

Leadership

Customer Service

Team Player

Verbal Communication

Hospitable