

# ADRIANNA TAI

## Event Server

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☎ (123) 456-7890

📍 Arlington, VA

🌐 [LinkedIn](#)

## WORK EXPERIENCE

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### Event Server

#### Design Cuisine

📅 2018 - current

📍 Arlington, VA

- **Collaborated with event coordinator and social media manager** to create event-specific webpages, increasing attendees by 12%
- Liaised with 4 local vendors to discuss event needs and requirements, decreasing event costs by 31%
- **Served an average of 30+ guests** during any given event
- Collaborated with kitchen staff and 8 servers to serve accurate orders to guests in order of arrival, decreasing customer complaints by 34% and efficiency by 6%

### Banquet Server

#### Hyatt

📅 2015 - 2018

📍 Arlington, VA

- Set up, refreshed, and bussed 9 tables per shift
- Prepared buffet by washing dishes, setting up hot stations, and restocking fresh food items
- **Managed buffet availability and cleanliness** by refilling hot station food, washing dishes, and removing trash/food waste
- Answered customer questions over the menu with **98% accuracy**

### Server

#### The Ritz-Carlton Pentagon City

📅 2012 - 2015

📍 Arlington, VA

- Served an average of 24 customers per shift
- Promoted specials during ordering, **increasing revenue by 12%**
- Answered guest questions regarding menu offerings and restaurant locations, increasing customer satisfaction by 9%
- **Maintained cleanliness in front-of-house and kitchen** by removing trash, cleaning tables, and sweeping messes

## EDUCATION

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Bachelor of Arts

Journalism

**George Washington University**

📅 2008 - 2012

📍 Washington, D.C.

## SKILLS

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Time Management; Customer Service; Conflict Resolution; Cleaning; POS Systems; Memorization; Written/Verbal communication; Fine Dining Service