

Adrianna Tai

Event Server

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Arlington, VA

[LinkedIn](#)

WORK EXPERIENCE

Design Cuisine - Event Server

2018 - current

Arlington, VA

- Collaborated with event coordinator and social media manager to create event-specific webpages, increasing attendees by 12%
- Liaised with 4 local vendors to discuss event needs and requirements, decreasing event costs by 31%
- Served an average of 30+ guests during any given event
- Collaborated with kitchen staff and 8 servers to serve accurate orders to guests in order of arrival, decreasing customer complaints by 34% and efficiency by 6%

Hyatt - Banquet Server

2015 - 2018

Arlington, VA

- Set up, refreshed, and bussed 9 tables per shift
- Prepared buffet by washing dishes, setting up hot stations, and restocking fresh food items
- Managed buffet availability and cleanliness by refilling hot station food, washing dishes, and removing trash/food waste
- Answered customer questions over the menu with 98% accuracy

The Ritz-Carlton Pentagon City - Server

2012 - 2015

Arlington, VA

- Served an average of 24 customers per shift
- Promoted specials during ordering, increasing revenue by 12%
- Answered guest questions regarding menu offerings and restaurant locations, increasing customer satisfaction by 9%
- Maintained cleanliness in front-of-house and kitchen by removing trash, cleaning tables, and sweeping messes

EDUCATION

George Washington University - Bachelor of Arts, Journalism

2008 - 2012

Washington, D.C.

SKILLS

Time Management; Customer Service; Conflict Resolution; Cleaning; POS Systems; Memorization; Written/Verbal communication; Fine Dining Service