


HANNA LANGLEY

EVENT BARTENDER

CONTACT

hanna.langley@email.com 

(123) 456-7890 

San Francisco, CA 

[LinkedIn](#) 

EDUCATION

Bachelor of Arts
Communication

Georgetown University
2009 - 2013
Washington, DC

SKILLS

Microsoft Suite (Excel, Word,
PowerPoint)
Point of Sale
Customer Service
Detail-oriented
Organized
Accountable
Compassionate
Critical Thinking

WORK EXPERIENCE

Event Bartender

Metro

2017 - current / San Francisco, CA

- **Floated through tables to take more than 50 drink orders per evening**, providing suggestions based on entrees
- Crafted cocktails, poured wine and beer, and served liquor, checking IDs and reporting any underage issues
- Assessed event atmosphere to promote warmth and inviting space for an optimal experience for attendants
- Answered questions and directed attendants to appropriate service staff depending on the need
- Promoted teamwork among 15 staff members to encourage a collaborative environment, **reducing late start times by 71%**

Cashier

Telelita

2016 - 2017 / Newark, NJ

- Completed cash and card transactions, and assisted customers with returns and exchanges
- Provided an excellent customer service atmosphere by **greeting customers with 15 seconds of store entry**
- Partnered with cashiers and managers to maintain a clean, organized, and stocked store
- **Maintained a robust and thorough knowledge of over 200 products to assist** and direct customers to the appropriate part of the store based on their needs

Brand Ambassador

Orangetheory

2013 - 2016 / San Francisco, CA

- Managed the guest experience end to end to ensure satisfaction through charismatic communication
- Helped organize community events for local fitness groups to **increase brand awareness and drive business up by 4% in 2015**
- Learned the pain points of prospective customers, and communicated solutions to expand customer base by 13%
- Represented Orangetheory at 7 fitness events, **leading to relationships with over 100+ gyms and health stores**