

Carla Ruiz

Entry Level Truck Driver

Work Experience

Licenses

Skills

Education

Licensed Class A CDL driver looking for an opportunity to drive a rig cross country. I'm detail oriented, patient, and well organized which means I can take cargo efficiently and safely where it needs to go.

✉ cruiz99@gmail.com

☎ (123) 456-7890

📍 Boston, MA

🌐 [LinkedIn](#)

Tal's Bistro

Server

2018 - current | Boston, MA

- Prioritized safety and efficiency by initiating the use of hand signals with co-workers and established table routes with all 6 servers.
- Collaborated with all staff to limit stress and re-balance staffing when the house became busy, resulting in 50% reductions in turnover.
- Provided accurate, and thoughtful customer service while remaining cognizant of reservation times and constraints, resulting in 8% increased tip revenue.
- Communicated with servers and hostesses, reducing customer wait times by 20% regardless of the section that the customers were seated in.
- Suggested appetizers, drinks, and entrees with the highest profit-margins based on customer preferences, exceeding sales targets by 15%.
- Learned and maintained mastery of 30+ menu items, including ingredients, dietary restrictions, and cooking methods.

Pet Supplied

Sales Associate

2016 - 2018 | Boston, MA

- Spearheaded customer referral rewards program, resulting in 800+ new returning customers, according to check-out surveys.
 - Recognized as employee of the month in June 2017 for innovation in sales techniques, and the highest quarterly sales earnings.
 - Surpassed target purchase rates by 10% and order sizes by 4% by addressing prospective customer needs and suggesting purchases to repeat customers.
 - Implemented re-stocking system for popular items, ensuring customers could purchase any supplies they needed.
 - Introduced pet grooming services coupon program, resulting in 200+ sign-ups for email lists and sales notifications.
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- Class A CDL
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- Communicative
 - Patient
 - Safety
 - Diligent
 - Punctual
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High school diploma

Fenway High School

2012 - 2016 | Boston, MA