# Luisa Miller

## **Entry-Level Social Worker**

Entry-level social worker experienced in providing support to infants and youth, looking to join Casey Family Programs to further my dedication to improving the child welfare system. My skills in assessment and behavior recognition align with the company's goals of lowering reliance on foster care and promote family stability.

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#### **WORK EXPERIENCE**

### **Adoption and Foster Care Intern**

**Amara** 

Seattle, WA | June 2023

- *Placed 17 children into safe, supportive foster homes*, helping the agency's cause of providing quality care to youth.
- Assisted in setting up 14 training sessions for prospective foster parents, conveying the importance of trauma-informed care.
- Maintained a medical resource library on Meditech, reducing the average time staff members spent on finding specific educational materials by 6 minutes.
- Added a follow-up system in ClientTrack for post-adoption support, providing 33 families with prompt updates and assistance.

### Nanny

Annie's Nannies

Seattle, WA | 2022 - 2023

- Introduced educational quizzes to promote early literacy and math skills, resulting in a *19% rise in preschool scores* among toddlers.
- Used Google Forms to create personalized feedback forms, achieving a 98% satisfaction rate from parents for timely communication.
- Organized daily outdoor schedules for visiting parks and playgrounds, increasing physical activity in young infants by 41%.
- Leveraged TheraNest to track behavioral improvements and share progress reports with parents, ensuring transparency in all meets.

### **Pet Sitter**

**PugetPets** 

Seattle, WA | 2021 - 2022

- Took care of 65+ pets, including dogs, cats, and reptiles, maintaining their health and happiness during owners' absence.
- Updated 124 pet care records on Google Workspace, ensuring all data was 94% accurate with current events.
- Provided clients with a SharePoint-based knowledge base for the best pet care tips, leading to a 21% decrease in common pet health issues.
- Implemented a pet emergency plan, heavily cutting down first-aid time for 4 critical incidents.

#### **SKILLS**

- Meditech
- Google Workspace
- SharePoint
- TheraNest
- Google Forms
- ClientTrack

#### **EDUCATION**

Bachelor of Arts
Social Welfare
University of Washington
2019 - 2023
Seattle, WA