

ASHLEY DOYLE

Entry Level Security Officer

CAREER OBJECTIVE

Perceptive team player willing to work hard and assume greater responsibilities in a leadership position. Looking to lead a group of guards in bolstering company's sales by slashing theft and creating a safe, welcome environment for customers.

EDUCATION

High school diploma
Fenway High School
2014 - 2018
Boston, MA

SKILLS

Strong Work Ethic
Detail Oriented
Safety
Problem Solving
Multi-tasking
Compassionate

CONTACT

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WORK EXPERIENCE

Security Guard

Macy's

2020 - current / Boston, MA

- Curb shoplifting and loitering through vigilant presence near entrance, cutting theft by 10%.
- Observe salesfloor and customers from station, reporting any suspicious occurrences to leadership.
- Sign-in 30+ sales associates each shift, checking their personal belongings into a secure room.
- Interact with 500+ customers every shift, greeting, directing, and assisting with merchandise.
- Review footage from 5 cameras with security team after any incident.
- Contribute to written reports after recovering merchandise from shoplifters.

Cashier

A&P Supermarket

2019 - 2020 / Boston, MA

- Welcomed 800+ customers per shift, alerting them to market specials and discounts.
- Operated the POS, processing over 100 transactions each shift including general sales, returns, exchanges, and gift card purchases.
- Bagged groceries in addition to operating the POS when short-staffed in peak seasons.
- Promoted supermarket membership card to customers, helping increase membership by 15%.

- Decluttered, cleaned, and restocked 5 non-perishable aisles in slow periods each shift.