

# GABRIEL ORTIZ

## DevOps Manager

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📍 Palo Alto, CA

🌐 [LinkedIn](#)

## WORK EXPERIENCE

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### DevOps Manager

#### VMware, Inc.

📅 2018 - current 📍 Palo Alto, CA

- Reduced deployment times by 41% through the implementation of GitLab CI/CD pipelines.
- Spearheaded the transition to Terraform for infrastructure provisioning, resulting in a 33% reduction in manual configuration time.
- Utilized Ansible for configuration management, leading to a **\$19,467 decrease in average operational costs**.
- Ensured compliance with industry standards by integrating security checks into the deployment pipeline.

### Software Developer

#### Intel Corporation

📅 2015 - 2018 📍 Santa Clara, CA

- Led the transition to Agile methodologies, accelerating project timelines by 28%.
- Integrated Slack for team communication, reducing communication overhead by 13%.
- Introduced Git flow practices in Bitbucket, reducing merge conflicts by 21%.
- Implemented Prometheus for real-time monitoring, resulting in a **72-hour decrease in mean time to resolution for critical system incidents**.

### System Administrator

#### Cisco Systems, Inc.

📅 2013 - 2015 📍 San Jose, CA

- Developed Selenium scripts for automated testing, reducing testing time by 44% and enhancing software release cycles.
- Leveraged HashiCorp Vault for secure key management, reducing manual intervention in access control by 51%.
- Automated backup processes, **reducing data loss incidents by 36%** and saving an estimated \$50,000 annually.
- Conducted regular security audits, resulting in a 14% decrease in vulnerabilities.

## EDUCATION

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Master of Science

Computer Science

**University of Southern California**

📅 2010 - 2012

📍 Los Angeles, CA

Bachelor of Science

Computer Science

**University of Southern California**

📅 2006 - 2010

📍 Los Angeles, CA

## SKILLS

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- GitLab CI/CD
- Ansible
- Docker
- Terraform
- Slack
- Bitbucket
- Prometheus
- Google Cloud Platform
- Selenium
- HashiCorp Vault