LAYLA MORGAN

DevOps Administrator

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in LinkedIn

WORK EXPERIENCE

DevOps Administrator
Pierce Manufacturing

📅 2022 - current   📍 Appleton, WI

- Championed SaltStack automation, slashing manual configuration tasks and saving engineers 6.4 hours/week
- Supervised the optimization of Jenkins pipelines, **accelerating build times by 47%** and surging deployment frequency without compromising software stability
- Analyzed MS Azure resource patterns, automating scaling policies that cut cloud expenditures by $11,628 per year
- Reimagined version control in GitLab repositories, slashing merge conflicts by 34% between two teams

Cloud Support Associate
Shopko Optical

📅 2020 - 2022   📍 Green Bay, WI

- Exploited Grafana to analyze cloud app performance, resolving resource bottlenecks to improve response times
- Spearheaded security scanning protocols in Snyk, **eradicating 73 critical vulnerabilities** to fortify production environments
- Orchestrated the alignment of Terraform modules, cutting provisioning failures by 41% across infrastructure
- Crafted a disaster recovery plan for cloud infrastructures, slashing recovery times from 3.1 hours to 47 minutes

System Support Specialist
CUNA Mutual Group

📅 2018 - 2020   📍 Madison, WI

- Superintended Python scripting initiatives for log analysis, liberating 5.3 hours each week for IT support staff
- Negotiated licensing agreements for Docker container runtime environments, **saving $9,482 yearly** in operational software expenses
- Formulated an IT knowledge base repository, expediting help desk ticket resolution for internal users by 37 minutes
- Directed the optimization of Nginx reverse proxy configurations, reducing latency by 52% and increasing web application availability for customer-facing platforms

EDUCATION

Bachelor of Science
Computer Engineering
University of Wisconsin

📅 2014 - 2018
📍 Madison, WI

SKILLS

- SaltStack
- Jenkins
- Terraform
- Microsoft Azure
- Docker
- GitLab
- Grafana
- Snyk
- Nginx
- Python