





# ODESSA BLACKBURN

## CORPORATE FLIGHT ATTENDANT

### CONTACT

o.blackburn@email.com   
(123) 456-7890   
Fort Lauderdale, FL   
[LinkedIn](#) 

### EDUCATION

Bachelor of Science in  
Aeronautics  
Embry-Riddle  
Aeronautical University  
2010 - 2014  
Daytona Beach, FL

### SKILLS

MedAire MedLink  
On Time Performance  
(OTP)

### WORK EXPERIENCE

#### Corporate Flight Attendant

Flexjet

2020 - current / Fort Lauderdale, FL

- Attended Meedaire refresher training, ensuring improved safety protocols and FAA compliance
- Introduced retraining modules for flight attendants, which **reduced customer complaints by 32%**
- Improved overall client satisfaction by upgrading entertainment system with Panasonic Avionics eX3
- Minimized in-flight supplies wastage to 2% through effective inventory managing

#### Lead Flight Attendant

JetBlue Airways

2017 - 2020 / Fort Lauderdale, FL

- Achieved 97% on-time arrivals and departures by adopting On-Time Performance for teams
- Led the introduction of Aircell Gogo Biz internet, which resulted in a **44% surge in 5-star customer reviews**
- Inducted new attendants to expected service standards that translated to 43% fewer minor incidences with customers
- Decreased instances of airport passenger detaining to less than 4% by updating customers on customs and immigration procedures

#### Flight Attendant

Silver Airways

2014 - 2017 / Fort Lauderdale, FL

- Inspected 4 Chemours Fire Extinguishers as part of pre-flight safety protocol
- Deflated 11 different passenger safety breaches, getting commendation from the supervisor
- Reduced wait time for food and drink service by 24% by sorting and arranging items on galleys
- Collaborated with ground staff and crew members to ensure **93% on-time departure and arrival for all trips**