

MADISON LEWIS

Web Developer

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☎ (123) 456-7890

📍 Hanover, NH

in [LinkedIn](#)

WORK EXPERIENCE

Technical Support

Mascoma Bank

📅 November 2022 - current

📍 Hanover, NH

- **Reduced case resolution time by 28%** by leveraging Visual Studio Code to debug and solve software-related customer complaints.
- Increased team productivity by 21% by developing a JavaScript-based internal tool that automated repetitive tech support tasks.
- Guided the transition from manual testing to Selenium-based automated testing, reducing testing time by 39% on average.
- Led weekly technical training sessions for non-technical bank staff that reduced internal support tickets by 16%.

Office Assistant

Hypertherm

📅 September 2021 - September 2022

📍 Hanover, NH

- Enabled more informed decision-making by preparing 35+ weekly reports for senior management.
- Cut paper use in half by promoting and demonstrating digital solutions for record-keeping and communication.
- Coordinated travel arrangements for 7 C-suite executives and reduced travel costs through strategic and timely bookings.
- **Conducted initial screening for 150+ job applications**, reducing the workload of the HR team.

PROJECTS

Visiofolio

Designer and Developer

- Designed and developed a personal portfolio website with a user-friendly interface that attracted 650+ unique monthly visitors.
- Used JavaScript to create dynamic and interactive features, which **boosted user engagement by 37%**.
- Improved cross-platform user engagement by integrating social media platforms into the website.
- Set up and integrated Google Analytics to track and analyze user behavior to inform website enhancements.

CAREER OBJECTIVE

With solid JavaScript and Visual Studio Code knowledge, I'm seeking a web developer position at Enfield Technologies. Looking to apply these skills to enhance the company's digital presence and assist in developing state-of-the-art web applications.

EDUCATION

M.S.

Computer Science

[Dartmouth College](#)

📅 2021 - 2023

📍 Hanover, NH

B.S.

Computer Science

[Dartmouth College](#)

📅 2017 - 2021

📍 Hanover, NH

SKILLS

- JavaScript
- Visual Studio Code
- Git
- TensorFlow
- Selenium (automated testing)
- Docker