

LUNA REYNOLDS

CNA GNA

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Glen Burnie, MD

[LinkedIn](#)

Compassionate geriatric nursing assistant seeking a position at Brightview Senior Living to provide exceptional care to elderly residents. Ready to leverage clinical background in phlebotomy and commitment to patient safety to support Brightview's mission of fostering healthy and vibrant living environments for seniors.

WORK EXPERIENCE

Baltimore Washington Medical Center - Phlebotomist

2020 - current

Glen Burnie, MD

- Performed an average of 32 daily venipunctures and facilitated accurate test results.
- Provided compassionate phlebotomy services, reducing anxiety during blood collection.
- Followed strict infection control protocols that created a safe environment with zero pathogen transmissions.
- Executed various phlebotomy techniques to minimize discomfort by 67% on difficult draws.
- Maintained an organized phlebotomy cart to reduce procedure setup time by 24%.
- Monitored patient vital signs with the Masimo Root Patient Monitor that **limited adverse events by 26%**.

Pivot Physical Therapy - Medical Secretary

2017 - 2020

Arnold, MD

- Scheduled patient appointments in NextGen Healthcare, reducing conflicts by 31%.
- Streamlined communications with Voalte, which shortened response times for urgent patient requests by 46%.
- Ensured precise documentation of patient medical information in the Welch Allyn Spot Vital Signs Monitor, improving record accessibility by 28%.
- Operated the Philips Lifeline with AutoAlert system to enable timely response to emergency situations.
- Organized electronic medical records using PointClickCare to maintain up-to-date patient information for healthcare providers and **improved care coordination by 53%**.
- Managed wound care assessment and care plans in WoundExpert, improving wound healing by 22%.

EDUCATION

Anne Arundel Community College - Certificate of Achievement, Geriatric Nursing Assistant

2017

Arnold, MD

SKILLS

NextGen Healthcare; Voalte; Omnicell; Philips Lifeline with AutoAlert; PointClickCare; WoundExpert

CERTIFICATIONS

- Geriatric Nursing Assistant (GNA)