

SARAH JOHNSON

Chief Information Security Officer

✉ s.johnson@email.com

☎ (123) 456-7890

📍 Pittsburgh, PA

🌐 [LinkedIn](#)

WORK EXPERIENCE

Chief Information Security Officer

BNY Mellon

📅 2020 - current 📍 Pittsburgh, PA

- Improved incident response time by 52% through the integration of Splunk for real-time analysis and reporting.
- Led the successful implementation of Symantec Endpoint Protection, resulting in a 33% reduction in endpoint vulnerabilities.
- Spearheaded a company-wide security awareness program, reducing phishing susceptibility by 44%.
- Enhanced intrusion detection capabilities, resulting in a **67% increase in detected threats** using tools like Snort.

Information Security Consultant

UPMC

📅 2017 - 2020 📍 Pittsburgh, PA

- Trained 22+ junior staff on the effective use of Nessus, leading to a **31% increase in vulnerability identification**.
- Implemented and managed Okta SSO integration for over 37 enterprise applications, which reduced password reset tickets by 66%.
- Conducted quarterly PGP training workshops for employees, increasing organizational PGP usage by 69%.
- Integrated Multi-Factor Authentication (MFA) for critical applications, reducing the risk of unauthorized access by 78%.

Information Security Trainee

PricewaterhouseCoopers

📅 2014 - 2017 📍 Pittsburgh, PA

- Assisted in analyzing 150+ security incidents using EnCase resulting in 29% faster resolution time compared to previous metrics.
- Configured and maintained firewall rules on FireMon, which decreased false positives by 34%.
- Collaborated on a team project implementing Symantec Data Loss Prevention, protecting 5TB of sensitive company data and **reducing data breaches by 24%**.
- Performed regular security audits, identifying and mitigating 56+ potential vulnerabilities.

EDUCATION

Bachelor of Science
Information Systems

Carnegie Mellon University

📅 2010 - 2014
📍 Pittsburgh, PA

SKILLS

- Cisco ASA
- Symantec Endpoint Protection
- Snort
- Splunk
- Nessus
- Okta
- PGP
- EnCase
- FireMon
- Symantec Data Loss Prevention

CERTIFICATIONS

- Certified Information Systems Security Professional (CISSP)