# DAVID SMITH

### CELEBRITY PERSONAL ASSISTANT

#### CONTACT

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(123) 456-7890

Chicago, IL

LinkedIn in

#### **EDUCATION**

High School Diploma The Latin School of Chicago 2010 - 2014 Chicago, IL

#### SKILLS

Microsoft Outlook
Trello
Expedia
QuickBooks
WhatsApp
Dropbox
Eventbrite
MyFitnessPal

#### WORK EXPERIENCE

## Celebrity Personal Assistant

Glamour Management

2019 - current / Chicago, IL

- Led task prioritization using Microsoft Outlook and Trello, ensuring seamless organization
- Arranged and managed travel itineraries using Expedia while optimizing convenience and comfort for clients
- Handled financial transactions and expense tracking using QuickBooks, maintaining accurate financial records
- Planned and managed events, including celebrity appearances, using Eventbrite for streamlined planning, which reduced noshow up instances by 99%

#### Personal Assistant

Harper Productions

2016 - 2019 / Chicago, IL

- Coordinated schedules, meetings, and appointments using Microsoft Outlook and reduced scheduling conflicts by 87%
- Made travel arrangements and accommodations for company executives, ensuring timely arrivals, pick-ups and drop-offs to the airport
- Oversaw financial record-keeping and expense tracking using QuickBooks, maintaining high accuracy and staying within budgets 99% of the time
- Ensured clear and timely communication within the organization, reducing financial, schedule and other conflicts by 63%

# Receptionist

Elite Talent Management

2014 - 2016 / Chicago, IL

- Greeted and assisted visitors and clients, providing excellent customer service, gaining 87% more positive feedback from clients
- Led appointment scheduling and phone communication, solving inquiries and redirecting calls to relevant departments with high accuracy
- Maintained office organization and assisted with administrative tasks as needed, which enhanced office operations by 41%
- Managed meeting room availability, reducing cases of overlapping and same time booking from different departments