KARLA GREEN

Cashier

CONTACT

karla.green210@gmail.com ✉

(123) 456-7890 📞

San Francisco, CA 📍

LinkedIn 🔗

EDUCATION

Diploma
Johnson High School
San Francisco
2011 - 2015

SKILLS

Problem Solving
Customer Service
Accountable
Adaptable
Detail Oriented
Compassionate
Critical Thinking
Interpersonal Skills

CAREER OBJECTIVE

Experienced customer service professional who has worked across different facets of the service industry. As a cashier I placed a relentless focus on delivering exceptional customer service while accurately counting checkout totals.

WORK EXPERIENCE

Cashier

Nilda's Grocery / 2019 - current / San Francisco, CA

- Promptly and accurately assisted customers with checkout and answered any outstanding questions they had
- Worked collaboratively with other cashiers and provided assistance as needed to other teammates during busy times in the store
- Managed inventory and directed other support staff to assist customers whenever they asked for specific grocery items
- Recognized as employee of the quarter in Q4 2019

Server

Riviera Restaurant / 2017 - 2019 / Denver, CO

- Exceeded sales targets by 10% by up-selling appetizers and drinks based on specific tastes of diners
- Welcomed guests and maintained waiting list while communicating expected wait times
- Delivered prompt, accurate service while simultaneously assisting other servers during busy times
- Charged with calculating and distributing tips across all service staff at the end of each shift
- Ensured all dietary restrictions of guests were adhered to and guided guests to menu items that met their dietary restrictions

Delivery Driver

Roma's Pizzeria / 2015 - 2017 / New York, NY

- Oversaw scheduling of all delivery drivers to ensure 100% of orders placed online or on the phone were delivered on time
- Focused on delivering exceptional service to ensure that customers repeatedly purchased from the restaurant
- Managed the restaurant close-out process by totaling deliveries and ensuring all money was properly collected from customers