

ETHAN ANDERSON

Boba Barista

CONTACT

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(123) 456-7890 

Naperville, IL 

[LinkedIn](#) 

EDUCATION

High School Diploma
Walter Payton College
Preparatory High School
2010 - 2014
Chicago, IL

SKILLS

Square
Vitamix
Upserve
ChefTec
Salesforce
Uber Eats

WORK EXPERIENCE

Boba Barista

Tea Haven

2020 - current / Naperville, IL

- Utilized Vitamix blenders to create smooth and well-mixed boba tea beverages, ***ensuring consistency in taste and quality and maintaining quality standards over 99% of the time***
- Maintained a clean and organized boba station, ensuring food safety and hygiene standards were met
- Managed cash register transactions using Square, handling payments accurately and efficiently, minimizing cash discrepancies by 37%
- Maintained a welcoming and inviting atmosphere, achieving 99.4% customer satisfaction rating from service reviews

Restaurant Server

Wendy's

2017 - 2020 / Champaign, IL

- Provided attentive and friendly service to restaurant patrons, taking orders and delivering meals promptly
- Utilized Upserve for inventory management, ***keeping track of inventory levels and restocked supplies as needed, minimizing cases of stockouts by 71%***
- Managed multiple tables, ensuring guests' needs were met and orders were correct, enhancing customer satisfaction by 67%
- Handled cash and credit card transactions accurately and efficiently, which minimized errors by 49%

Fast Food Cashier

McDonald's

2014 - 2017 / Chicago, IL

- Operated cash registers, processed customer orders, and handled payments, eliminating inconsistencies by 83%
- Provided excellent customer service, addressing inquiries and resolving issues, enhancing branch's positive reviews by 42%
- Maintained a clean and organized cashier station, restocking supplies as needed and reduced cases of low-stock by 61%
- Collaborated with team members to ensure smooth and efficient service during peak hours that ***reduced average waiting time by 54%***