AINSLEY DAYLE

Bank Teller

CONTACT

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(123) 456-7890

Denver, CO

LinkedIn in

EDUCATION

High school diploma Cole High School 2008 - 2012 Denver, CO

SKILLS

Reliable Detail-oriented Organization Communication Personable Team Player

CAREER SUMMARY

Knowledgeable Bank Teller with 6 years of banking experience and 9 years of trusted cash-handling experience providing excellent customer service through accurate customer transactions. Looking to leverage a sales mindset to promote cross-selling to meet Alpine Bank's goals and increase customer satisfaction.

WORK EXPERIENCE

Bank Teller

Apple Bank

2017 - current / Denver, CO

- Reconciled cash drawer and ATMs, handling \$33K+ per day, with 0 mistakes in 4 years
- Ensured customer satisfaction with patience and a positive attitude
- Encouraged customers to be proactive with their banking, connecting them with account managers and loan officers
- Executed strict opening and closing procedures to protect 14 employees and bank assets

Bank Teller

Alma Bank

2015 - 2017 / Denver, CO

- Established credibility with 110+ customers by remembering the names of regulars and creating a friendly rapport with customers
- Adhered to strict safe deposit box operations and guidelines
- Organized 210+ customer transaction receipts to ensure fulfillment
- Assisted the supervisor with audits and daily vault balance, which exceeded \$60K

Cashier

Trader Joe's

2012 - 2015 / Denver, CO

- Executed 100% of cash and credit transactions and ensured the totals matched the recorded receipt totals
- Promoted to head cashier by demonstrating accountability, collaboration, and customer-focused service
- Maintained knowledge of the store and inventory to assist customers, leading to a 93% customer satisfaction score
- Recognized as Employee of the Month in 2013 and 2014