





# JANICE WILLIS

## ASSOCIATE PRODUCT OWNER

### CONTACT

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(123) 456-7890   
Addison, TX   
[LinkedIn](#) 

### EDUCATION

B.A.  
Business Administration  
University of Texas  
September 2016 - June  
2020  
Austin, TX

### SKILLS

Accounting  
Business Management  
Communication  
Leadership  
Public Speaking  
Writing Business Cases  
Creative Problem-solving

### CAREER OBJECTIVE

Proven associate product owner with a detailed working knowledge of how users interact with solutions, user stories are created, and functional specifications are leveraged to support and enhance user workflow. Seeking continued growth as an associate product owner at an established and goal-ambitious company like Trintech.

### WORK EXPERIENCE

#### Associate Product Owner

Adra

June 2020 - current / Addison, TX

- Worked with 10+ R&D teams to redesign user interactions
- Performed 50+ competitive assessments and implementations of product features to keep merchandise competitive in key market segments
- Validated 300+ user test cases (from user stories) to verify features worked as designed
- Maintained regulatory and legal compliance within 30+ products while adhering to local guidelines
- Assisted with internal training and 10+ roll-out activities
- Ensured infrastructure readiness for upward of 1,000 product launches
- Served as an escalation point for team of 12, supporting and handling customer-related issues

#### Associate Product Owner Intern

Brightstar Corp.

May 2019 - May 2020 / Southlake, TX

- Created 100+ product plans and product backlogs that established development priorities for each release
- Worked with Engineering to drive product development by representing the customer, using 1,000+ user stories
- Assisted with the prioritization of 20+ product enhancements and new product cataloging to improve usability and maximize customer retention
- Created 100+ user stories to support business solution definitions and meet company requirements
- Created 25+ business process flow diagrams as the basis for designing new product features