# Olivia Mitchell

# **Alcohol Brand Ambassador**

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Miami, FL 👂

LinkedIn in

#### **Work Experience**

#### **KIND Snacks** - Brand Ambassador

2020 - current Miami, FL

- Increased Instagram followers by 29% within the first quarter of brand ambassadorship
- Promoted 14 in-store tasting events, which resulted in an average footfall increase of 48% during each event
- Utilized Oaky upselling techniques that led to an average increase of 19% in transaction value during promotional events
- Produced engaging FlexClip snack recipe videos, driving a 12% increase in website traffic
- Built relationships with 40+ store managers, resulting in a **15% increase in product placement opportunities**

## **Red Bull** - Sales Representative

2017 - 2020 Miami, FL

- Utilized Tableau to identify market trends and customer preferences, **contributing to a 22%** increase in sales effectiveness
- Collaborated with the marketing team on ActiveCampaign to execute impactful promotional events, driving a 49% increase in foot traffic to partnered retail locations
- Introduced and promoted complementary products, leading to a 12% increase in cross-sales
- Grew the customer account base by 42% in the 2022 fiscal year through strategic customer engagement
- Negotiated contracts with 21+ vendors, which led to an average cost reduction of 13% in product procurement

#### **Education**

# University of Miami - Bachelor of Science, Marketing

2014 - 2017 Miami, FL

### Skills

Oaky; Google Suite; Google Analytics; Hootsuite; FlexClip; Tableau; Salesforce; Adobe Premiere Rush; Hashtagify; ActiveCampaign