NEHEMIAH BISHOP

AI Product Manager

✉ n.bishop@email.com   📞 (123) 456-7890   📍 Hershey, PA

in LinkedIn   ○ github.com

WORK EXPERIENCE

AI Product Manager

The Hershey Company

📅 2019 - current   📍 Hershey, PA

- Launched Logility demand forecasting models, leading to a 17% reduction in excess inventory
- Utilized Productboard AI to analyze and act on customer feedback, which resulted in 33% YoY revenue growth
- **Grew market share by 19%** through AgileCraft to scale chocolate products that increased customer satisfaction and repeat purchases
- Generated actionable customer trends insights using Power BI, which resulted in a 47% increase in average time spent on chocolate product pages

Product Manager

UPMC

📅 2016 - 2019   📍 Pittsburgh, PA

- Led the launch of 6 new medical devices that improved patient outcomes by 15%
- Leveraged Optimizely to meet patient needs, achieving a customer satisfaction score of 93% measured through surveys
- Managed a team of 7 product specialists on Kanban Boards, which **decreased product development cycle time by 21%**
- Streamlined supply chain processes with C3 AI, reducing procurement costs by 16%

Product Analyst

Duolingo

📅 2014 - 2016   📍 Pittsburgh, PA

- Implemented Microsoft Azure analytics to boost the app's engagement, leading to a 47% upsurge in new user sign-ups
- Enhanced average time to resolve bugs to less than 3 minutes using Jira to automate tracking and reporting
- Developed a precise CTA across social media ads that resulted in a **37% boost in new app downloads**
- Conducted A/B testing on new UI elements, which resulted in a 41% jump in user engagement

EDUCATION

Bachelor's degree
Computer Science

Carnegie Mellon University

📅 2010 - 2014
📍 Pittsburgh, PA

SKILLS

- Jira
- Power BI
- AgileCraft
- Microsoft Azure
- A/B Testing
- Kanban Boards
- Logility
- Productboard
- Optimizely

CERTIFICATIONS

- Certified Artificial Intelligence Professional (CAIP)