

Jonathan Bass

Agile Program Manager

jon.bass@email.com

(123) 456-7890

Brooklyn, NY

[LinkedIn](#)

WORK EXPERIENCE

Centric Consulting

Agile Program Manager

New York NY | January 2018 - current

- Managed a portfolio of projects, ensuring coordination of shared resources, common activities, and other dependencies across projects, **leading to revenue of \$11M**
- Created and implemented PMO best practices, processes, and procedures, ensuring alignment with SDLC and business processes, using an Agile methodology
- Developed and managed program financials, including forecasting, profitability, invoicing, and expense management, resulting in annual savings of \$550,000 by allocating funding
- Participated in sales and marketing initiatives, answering RFP responses, client presentations, and executing Statements of Work totaling \$5M in incremental new business

HersheyCareers

Program Manager

Hershey, PA | January 2017 - January 2018

- Worked with business partners, data scientists, technical engineers, data architects, and project managers to ensure training and support standards adhered to best practices
- Ensured efficient training of 7 new team members while interfacing with the business and optimizing overall impact throughout the project
- Created 12 project plans and communicated with 3 senior leaders on status, risks, and process/communication changes
- Updated training content, both technical and business, resulting in a **20% improvement in productivity**

PureRED

Program Manager

Washington DC | April 2015 - January 2017

- Managed the product backlog, working with 7 Agile engineering teams and designers to prioritize, define, and develop features, user stories, and requirements
- Led the onboarding process for new clients and new projects to ensure quick adaptation, resulting in an **improvement in new feature engagement rate of 31%**
- Spearheaded projects with stakeholders while delivering on 100% of agreed-upon timelines
- Upgraded product roadmap features that drove \$15M in annual revenue

SKILLS

- Agile Certified Practitioner (ACP)
- Microsoft Excel, Project
- Agile
- Jira
- Problem-solving
- Public speaking
- Analysis

EDUCATION

B.S.

Computer Science

University of Pittsburgh

September 2011 - April 2015

Pittsburgh, PA